



# UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
United States Patent and Trademark Office  
Address: COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, Virginia 22313-1450  
[www.uspto.gov](http://www.uspto.gov)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/938,134	08/23/2001	Joseph E. Hooten	5008-0002	1714
7590	08/24/2006		EXAMINER	
Michael L. Diaz Michael L. Diaz, P.C. 555 Republic Drive, Suite 200 Plano, TX 75074				KOPPIKAR, VIVEK D
			ART UNIT	PAPER NUMBER
			3626	

DATE MAILED: 08/24/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

<b>Office Action Summary</b>	<b>Application No.</b>	<b>Applicant(s)</b>	
	09/938,134	HOOTEN, JOSEPH E.	
	<b>Examiner</b> Vivek D. Koppikar	<b>Art Unit</b> 3626	

– The MAILING DATE of this communication appears on the cover sheet with the correspondence address –  
**Period for Reply**

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

#### Status

- 1) Responsive to communication(s) filed on 01 August 2006.  
 2a) This action is **FINAL**.      2b) This action is non-final.  
 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

#### Disposition of Claims

- 4) Claim(s) 1-7, 12, 14-20 and 24 is/are pending in the application.  
 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.  
 5) Claim(s) \_\_\_\_\_ is/are allowed.  
 6) Claim(s) 1-7, 12, 14-20 and 24 is/are rejected.  
 7) Claim(s) \_\_\_\_\_ is/are objected to.  
 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

#### Application Papers

- 9) The specification is objected to by the Examiner.  
 10) The drawing(s) filed on \_\_\_\_\_ is/are: a) accepted or b) objected to by the Examiner.  
     Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
     Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).  
 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

#### Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  
 a) All    b) Some \* c) None of:  
     1. Certified copies of the priority documents have been received.  
     2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.  
     3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

#### Attachment(s)

- |   |  |
|---|--|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892)   | 4) <input type="checkbox"/> Interview Summary (PTO-413)<br>Paper No(s)/Mail Date. _____. |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948)                                    | 5) <input type="checkbox"/> Notice of Informal Patent Application (PTO-152)              |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)<br>Paper No(s)/Mail Date _____. | 6) <input type="checkbox"/> Other: _____.  |

## **DETAILED ACTION**

### ***Status of the Application***

1. Claims 1-7, 12, 14-20 and 24 have been examined in this application. This Final Office Action is in response to the “Amendment” and “Remarks” filed on August 1, 2006.

### ***Claim Objections***

2. Claim 7 is objected to because of the following informalities: On line 2 of Claim 7, the word “to” should be deleted. Appropriate correction is required.

### ***Claim Rejections - 35 USC § 103***

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

4. Claims 1-7, 12, 14-20 and 24 are rejected under 35 U.S.C. 103(a) as being unpatentable over “Viruses and Forged Faxes Now Get Insurance Protection” published in Newsbytes on February 19, 1991 (hereinafter referred to as “Newsbytes”) in view of US Patent Number 6,347,302 to Joao.

(A) As per claim 1, Newsbytes teaches a system for insuring a customer having a computer against damage caused by a computer virus (Newsbytes: Paragraph 1), said system comprising:

a computer (Newsbytes: Paragraph 1);

an insurer providing insurance coverage against computer virus infection of said computer (Newsbytes: Paragraphs 1 and 6); and

wherein said insurer provides compensation to the customer when said computer becomes infected with a virus (Newsbytes: Paragraphs 1 and 6-7)

Newsbytes does not teach the following features which are taught by Joao:  
means (e.g. payment of a claim) for repairing the computer (Joao: Col. 2, Ln. 7-18 and Col. 2, Ln. 58-Col. 3, Ln. 13) and wherein the insurer provides means for repairing the computer (Joao: Col. 2, Ln. 58-Col. 3, Ln. 13).

Newsbytes teachings compensating an insured (customer) when the insured's (customer's) computer becomes infected with a virus but Newsbytes does not teach providing a means for repairing a computer when the computer becomes infected with a virus, however, as noted above, this feature is taught by Joao. At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newbytes with the aforementioned teachings from Joao with the motivation of providing an insured with a means of covering liabilities (e.g. bills or payments due) arising from repairs of computer equipment, as recited in Joao (Col. 2, Ln. 7-18 and 58-65).

(B) As per claim 2, the combined system of Newsbytes in view of Joao does not teach a means for repairing the computer includes providing a repair center for which the customer may bring the infected computer to the repair center repairing the infected computer at the repair center, however, the examiner takes Official Notice that this feature is well known in the insurance industry. At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newsbytes in view of Joao with the aforementioned teaching with the motivation of providing an insured with a means of having their article or possession (computer) repaired.

Art Unit: 3626

(C) As per claims 3-4, the combined system of Newsbytes in view of Joao does not teach or suggest that the means for repairing the computer includes replacing any software infected by the computer virus nor does it teach replacing any hardware component of the computer infected by the computer virus nor does it teach repairing the infected computer by providing a replacement computer component to replace the damaged computer component caused by the computer virus, however, the examiner takes Official Notice that this feature is well known in the insurance industry. At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newsbytes in view of Joao with the aforementioned teachings with the motivation of providing an insured with a means of having their computer repaired and restored to its normal state.

(D) As per claim 5-6, the combined system of Newsbytes in view of Joao does not teach a means for repairing the computer which includes a means for providing and fielding a field technician by the insurer to the location of the computer to repair the infected computer nor does it teach a means for repairing the computer which includes a means for remotely repairing the computer, however, the examiner takes Official Notice that this feature is well known in the insurance industry. At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newsbytes in view of Joao with the aforementioned teaching with the motivation of providing an insured with a convenient means of having their computer repaired with does not require the insured (customer) to travel to the repair shop.

(E) As per claim 7, the combined system Newsbytes in view of Joao includes a means for repairing the computer which includes providing the customer with a monetary award based on

Art Unit: 3626

the loss of earnings (i.e. liability arising from the damage of the computer) due to the time the computer is unable to operate because of the virus (Newsbytes: Paragraphs 6-7) and Joao (Col. 13, Ln. 34-38). The motivation for making this modification to the teachings of Newsbytes is the same as that set forth in the rejection of claim 1, above.

(F) As per claim 12, Newsbytes teaches a method of insuring a customer having a computer for damage caused by a computer virus, said method comprising the steps of: offering, by an insurer, coverage of a computer for damage caused by a computer virus to the customer; selecting, by the customer, coverage offered by the insurer; and buying, by the customer, offered coverage and upon the computer being infected by a computer virus compensating the customer (Newsbytes: Paragraphs 1-6 and 7).

Newsbytes does not teach the step that where upon the computer is infected by a computer virus, requesting repair by the customer for the damage caused and repairing the damaged (infected) computer by the insurer, however, this feature is taught by Joao (Col. 2, Ln. 7-18; Col. 2, Ln. 58-Col. 3, Ln. 13). At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newbytes with the aforementioned teachings from Joao with the motivation of providing an insured with a means of covering liabilities (e.g. bills or payments due) arising from repairs of computer equipment, as recited in Joao (Col. 2, Ln. 7-18 and 58-65).

(G) As per claims 14-18, these claims repeat features previously addressed in the rejections of claims 1-7 and 12 and are therefore rejected on the same basis.

Art Unit: 3626

(H) As per claim 24, Newsbytes teaches method of insuring a customer having a computer for damage caused by a computer virus (Newsbytes: Paragraph 1), said method comprising the steps of:

offering, by an insurer, coverage of a computer for damage caused by a computer virus to the customer (Newsbytes: Paragraph 1);

selecting, by the customer, coverage offered by the insurer (Newsbytes: Paragraph 1);

buying, by the customer, offered coverage (Newsbytes: Paragraph 1);

infecting the computer by a computer virus (Newsbytes: Paragraph 6);

upon the computer being infected with a computer virus , requiring the customer to fulfill at least one prerequisite to be covered in the event of damage caused by the computer virus (Newsbytes: Paragraph 7);

requesting compensation by the customer for damage caused by the computer virus (Newsbytes: Paragraphs 1 and 6); and

Newsbytes does not teach the step of repairing the computer by the insurer, however, this feature is taught by Joao (Col. 2, Ln. 7-18; Col. 2, Ln. 58-Col. 3, Ln. 13). At the time of the invention, it would have been obvious for one of ordinary skill in the art to have modified the combined teachings of Newbytes with the aforementioned teachings from Joao with the motivation of providing an insured with a means of covering liabilities (e.g. bills or payments due) arising from repairs of computer equipment, as recited in Joao (Col. 2, Ln. 7-18 and 58-65).

#### *Response to Arguments*

5. Applicant's arguments filed on August 1, 2006 with respect to claims 1-7, 12, 14-20 and 24 have been considered but are moot in view of the new ground(s) of rejection.

***Conclusion***

6. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

US Patent Application Publication 2003/0220812 to Jones teaches a feature wherein an insurance company calls various repair service providers to arrange for repairs on an insured's (personal) property (Jones: Section [0006]).

7. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Vivek Koppikar, whose telephone number is (571) 272-5109. The examiner can normally be reached from Monday to Friday between 8 AM and 4:30 PM.

If any attempt to reach the examiner by telephone is unsuccessful, the examiner's supervisor, Joseph Thomas, can be reached at (571) 272-6776. The fax telephone numbers for this group are either (571) 273-8300 or (703) 872-9326 (for official communications including After Final communications labeled "Box AF").

Another resource that is available to applicants is the Patent Application Information Retrieval (PAIR). Information regarding the status of an application can be obtained from the (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAX. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, please feel free to contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Sincerely,  
  
Vivek Koppikar

8/4/2006

  
JOSEPH THOMAS  
SUPERVISORY PATENT EXAMINER